

STUDENT GRIEVANCE REDRESSAL COMMITTEE

University of Rajasthan, Jaipur

WELCOME ADDRESS

Dear Students,

It is with great pleasure that Student Grievance Redressal Committee (SGRC) has been constituted in University of Rajasthan under UGC (Redressal of Grievances of Students) Regulations, 2023 to redress your grievances with fairness, promptness and confidentiality. Any Student with genuine grievance can send the grievance in writing through email. Students are required to mention details such as name, course, roll number, contact number and e-mail ID while submitting their grievances.

The Committee deals with Grievances received about any of the following matters :

- Admission Policy of the Institution
- Non-publication of a prospectus
- False or misleading information in the prospectus
- Withholding of any document
- Demand of money in excess of that specified to be charged
- Reservation of seats in admission to different category of students
- Non - payment or delay in payment of Scholarships or financial aid
- Delay by the institution in the conduct of examinations, or declaration of results
- Failure by the institution to provide student amenities as set out in the prospectus
- Non-transparent or unfair practices adopted by the institution for the evaluation of students
- Delay in, or denial of, the refund of fees due to a student who withdraws admission within the time mentioned in the prospectus
- Complaints of alleged discrimination of students from the Scheduled Castes, the Scheduled Tribes, Other Backward Classes, Women, Minorities or persons with disabilities categories;
- Denial of quality education as promised at the time of admission

(Prof. Mukesh Jain)

Chairperson

Students Grievances Redressal

Committee